



Prince George's County
Memorial Library System

FY 2020

FY 2020 was an important year of growth and evolution for the Prince George's County Memorial Library System. While faced with the most significant public health and economic crises in modern history, the Library maintained its vital connection to the community with a seamless transition between in-person and online environments that is reflected throughout this summary of activities.

The Library undertook a robust strategic planning process, revitalized the PGCMLS Foundation, developed new partnerships, and has emerged as a leader among Maryland's public libraries.





Expanding the Online Library

The Library collaborated with the Prince George's County Public Schools and Prince George's Community College to support virtual learning for all ages during the pandemic. Live virtual tutoring, Career Kickstart: Quick Tips, language conversation clubs, literacy events, Lynda.com certifications, STEM at Home programs, and practice standardized test are just a sampling of the numerous opportunities available to students. The Library also expanded its Kajeet mobile hotspot program and drive-up WiFi.



New Carrollton

The New Carrollton Branch Library was recognized with two 2020 Merit Awards for Excellence in Architectural Design from the Association of American Architects (AIA) Maryland and Potomac Valley Chapters. The new "PGCMLS Builds" microsite invites the community to engage with new construction projects. Highlights from FY 2020 include the reopening of the Mount Rainier Branch Library, renovations at Greenbelt and Spauldings, and significant progress on the Hyattsville and Surratts-Clinton branches.



Census 2020

The Library served as a key partner for local Census 2020 efforts with a year-long outreach campaign that included Census worker recruitment events, relief supplies and Census completion distributions during the pandemic, and a virtual Census Day town hall.



Expanding Access for Spanish Speakers

The Library expanded access for Spanish speakers with the launch of its "Su biblioteca" web portal, a new Spanish Facebook account, a bilingual community festival, a weekly virtual interview program called "Café a las cuatro," Biblioninos Spanish read-aloud programs, and the addition of many new Spanish language children's ebooks.

Authors For Truth

Social Justice & Equality

Authors For Truth Series Launched by the PGCMLS Foundation

In March, the "Authors For Truth" series debuted with a program that featured Dr. Richard Bell discussing his book "Stolen: Five Free Boys Kidnapped Into Slavery and Their Astonishing Odyssey Home." This series provides Prince George's County residents with opportunities to meet and hear from national authors whose works address social justice issues and promote equality.



D.C. United and PGCMLS Team-Up to Support Prince George's County Families

D.C. United and PGCMLS launched a new partnership to support all Prince Georgians with engaging online content during the stay at home order. The partnership, a first-of-its-kind in Major League Soccer, features free access to bilingual English/Spanish workout videos for kids (Talon's Workout Tapes), Ask Me Anything (AMA) events with D.C. United players, and virtual storytime, #SaveWithStories, for children ages 2-8 through the PGCMLS website (pgcmls.info/DCUnited) and social media.



Heritage & Culture

Library staff established new programs and digital content to celebrate the diverse cultures in Prince George's County. The Prince George's County Heritage Project features curated library resources and community programs. New and expanded celebrations of Asian Pacific American Heritage, Black History and Culture, Juneteenth, LGBTQ+ Pride Month, Hispanic Heritage Month, and Women's History Month led to new partnerships and creative opportunities for staff to connect with customers.



Washington Nationals and PGCMLS Partner on "Summer @ Your Library"

The 2019 World Series Champion Washington Nationals and PGCMLS partnered to provide creative ways for Prince Georgians to stay connected with baseball and reading during the 2020 edition of "Summer @ Your Library" (S@YL). "Imagine Your Story" was the first 100% virtual S@YL program in the history of PGCMLS. Customers were able to stay connected with this annual summer tradition from the safety of home.

PEOPLE

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County Executive

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Chief Executive Officer

Roberta Phillips

Personnel

Full time - 295

Part time - 37

Total - 332



FUNDING



Total Revenue
\$38,573,098

Total Budget by Source

Public Support Total
\$33,915,100

- County Support - \$24,128,200
- State Support - \$7,627,645
- County Correctional Center Reimbursement - \$82,400
- State Aid on Behalf of Retirees - \$2,076,855

Branch Revenue
\$493,103

- Overdue Fines - \$138,200*
- Meeting Room Rental - \$114,684
- Other Branch Revenue - \$240,219

Use of Fund Balance
\$399,300

Other Revenue
\$130,101

Capital Budget
\$3,241,832

Grants Budget
\$393,661



Total Expenditures
(personnel, materials, equipment, other)
\$38,197,547



MATERIALS



Materials Circulated 4,120,657
Materials for Adults - 888,574
Materials for Youth - 1,250,847
Electronic Downloads/Usage - 1,502,564
Special Materials - 478,672
Reference Questions Answered - 349,667
Registered Borrowers - 570,717



Number of Library Visits 1,679,342**
Number of In-Person Programs - 5,774
Number of Virtual Programs - 381
Total Program Attendance - 130,560
Number of Website Views - 6,236,194



Materials Breakdown
Items in collection - 771,964
• Physical collection - 605,820
• Digital collection - 166,144

Interlibrary Loan
• OCLC - 345
• Marina - 18,869
• Total - 19,214

Borrowing
• OCLC - 24,577
• Marina - 580
• Total - 25,157

* The Library is now "fine free," effective July 1, 2020.

** Library buildings were closed to the public from March 16 - June 30 due to the COVID-19 pandemic.



PGCMLS | foundation

PRINCE GEORGE'S COUNTY
MEMORIAL LIBRARY SYSTEM

The PGCMLS Foundation would like to thank all donors who made contributions between July 1, 2019 to June 30, 2020. Your donations have supported many events and educational programs in branches and online during the past year. Some of those programs include: Read to Rover, Black History Month, family game night, after school teen programs, Summer @ Your Library, and the D.R.E.A.M. Lab expansion coming in winter 2021. On behalf of the PGCMLS Foundation Board of Directors, thank you for your generosity.
Warmest Regards, Linda Washington Douglas, Board Chair, PGCMLS Foundation

CEO's Circle \$1,000 or More	Literary Circle \$500 - \$999	Author's Circle \$250 - \$499	
Capitol One Foundation Judith and Edwin Cohen Foundation Crescent Cities Charities Friends of Oxon Hill Branch Library Roberta & Christopher Phillips	Friends of Bowie Library Mr. & Mrs. Samuel Epps Sean Henneous Allendra Letsome	Anonymous Dottie Crecelius Brett Crawford Friends of the Laurel Library	Joel Gales Jess Kung Pam Wales
Reader's Circle \$100 - \$249	Page Turners \$50 - \$99	Library Supporters \$25 - \$49	
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<h1>THANK YOU</h1>			